

90 Marsden Road  
Burnley  
BB10 2BL

20<sup>th</sup> April 2023

Dear Cllr McGowan

**Complaint from resident regarding a social media post, dated 15<sup>th</sup> March 2023**

Firstly, may I congratulate you and your partner on becoming parents! I hope that you are not getting too many sleepless nights and that Baby McGowan is thriving.

In my first response to the complaint you had submitted, I said that I'd be happy to apologise for my social media post in person to the complainant. I did this because I thought a apology from me direct to the complainant would be more personal.

However, I understand that may not be possible and instead I'm happy to apologise to you for the post, and trust this will be conveyed to the person concerned.

All who know me, know that I am not normally a swearsy kind of person and would not use such language first hand. But as is the way with social media, I was rather caught up in the moment and re-tweeted a post that gave an example of bad language. I apologise for re-tweeting that example.

I have removed the post. And if it's any consolation I do not have a massive following on Twitter so the post is unlikely to have been seen by many. I hope you take my apology as sincere and convey it to the resident who made the complaint.

Yours sincerely

Cllr Sue Graham  
Ward Councillor for Lanehead  
Executive Member for Resources and Performance  
Deputy Leader of Burnley Council